

T2 Music Productions  
8557 Saddlewood Cir.  
Brighton, MI 48116  
Phone: 517-937-5171  
www.t2music.com

# Customer Satisfaction Survey



Customer Name:	Hasselback/Zenker
Event Date:	July 24th, 2010
Event Type:	Wedding

Please assist us in improving the quality of our service by completing the following survey:

Information on our web site	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service via Telephone:	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service in person or event	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Planning Assistance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Performer's attire	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Equipment / Set-up appearance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Sound quality	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Music Selection	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall volume levels	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Lighting and effects	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall Performance Rating	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A

What areas can we improve upon?

Additional comments or suggestions.

Matt, Your job as the DJ is the biggest job at the reception for weddings. You are the one who runs the show. You did a fantastic job. Very organized. Everyone loved you. We received many compliments on how well you did. We are very happy you were able to be a part of our day and helped make it so special. From the beginning you cared about us and what we wanted. That means a lot to us. We want you to know that we really appreciate your hard work, your time, and your dedication to our wedding. â€œJonell and Jaime Hasselback-Zenker

Would you recommend our service to others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May we add your name to our list of references?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May your comments be shared with others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No