

T2 Music Productions
8557 Saddlewood Cir.
Brighton, MI 48116
Phone: 517-937-5171
www.t2music.com

Customer Satisfaction Survey



Customer Name:	Ruth and Sean Sullivan
Event Date:	9/11/2010
Event Type:	Wedding

Please assist us in improving the quality of our service by completing the following survey:

Information on our web site	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service via Telephone:	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service in person or event	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Planning Assistance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Performer's attire	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Equipment / Set-up appearance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Sound quality	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Music Selection	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall volume levels	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Lighting and effects	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall Performance Rating	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A

What areas can we improve upon?
We wanted all of our guests to have a great time at our wedding reception, so the music and DJ was one of our highest priorities. Matt did an excellent job as the MC of the reception! He kept things moving and followed all our special requests. He also picked excellent music, both from our suggestions and some of his own. The dance floor was never empty and Matt was both professional and very friendly with us and our guests. We highly recommend him!

Additional comments or suggestions.

Would you recommend our service to others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May we add your name to our list of references?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May your comments be shared with others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No