

T2 Music Productions
8557 Saddlewood Cir.
Brighton, MI 48116
Phone: 517-937-5171
www.t2music.com

Customer Satisfaction Survey



Customer Name:	Kelch
Event Date:	8/7/2010
Event Type:	Wedding

Please assist us in improving the quality of our service by completing the following survey:

Information on our web site	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service via Telephone:	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service in person or event	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Planning Assistance	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Performer's attire	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Equipment / Set-up appearance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Sound quality	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Music Selection	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall volume levels	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Lighting and effects	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall Performance Rating	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A

What areas can we improve upon?

Additional comments or suggestions.
Matt was awesome!! We had a fantastic wedding and danced the entire night. Everything ran perfect and the music selection fit everyone's preference. We would recommend him to anyone!!!

Would you recommend our service to others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May we add your name to our list of references?	<input type="radio"/> Yes	<input checked="" type="radio"/> No
May your comments be shared with others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No