Customer Satisfaction Survey

T2 MUSIC PRODUCTIONS
MUSIC... THAT MOVES!

Customer Name: Fournier

Event Date: Sat. April 5, 2014

Event Type: Wedding

Please assist us in improving the quality of our service by completing the following survey:

Information on our web site	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Quality of Customer Service via telephone/email/text:	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Quality of the initial Meet & Greet/Presentation	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Planning Assistance	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Performer's attire at the event	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Skill level of the Master of Ceremonies	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Introduction of the Wedding Party	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Portrayal of your Love Story	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Equipment Set-Up/Appearance	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Sound system quality	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Selection of music	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Overall volume levels	● Excellent	○ Good	○ Average	○ Poor	○ N/A
Lighting and effects	● Excellent	○ Good	○ Average	○ Poor	○ N/A
How does our cost compare to other entertainment services	○ Higher	○ Slightly	○ Average	○ Lower	● N/A
Entertainment cost in proportion to the quality of service	● Way More	○ Worth It	○ Average	○ Too Much	○ N/A
Overall Performance Level	● Excellent	○ Good	○ Average	○ Poor	○ N/A

What was your favorite memory at your event?

Is there anything we could have done different?
Everyone commented on how great our DJ was and how great the lighting looked. We appreciated all the help we received with all the planning documents. They really helped us to think of songs and dances that we would have overlooked otherwise.

Additional comments or suggestions.
From looking at the website to meeting Matt, my husband and I knew everything we wanted was going to be handled for us and entertainment was something for our wedding that we knew we did not have to worry about.

Would you recommend our service to others?	● Yes	○ No
May we add your name to our list of references?	● Yes	○ No
May your comments be shared with others?	● Yes	○ No