

Customer Satisfaction Survey



Customer Name:	Baxter
Event Date:	Sat. May 3, 2014
Event Type:	Wedding

Please assist us in improving the quality of our service by completing the following survey:

Information on our web site	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of Customer Service via telephone/email/text:	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Quality of the initial Meet & Greet/Presentation	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Planning Assistance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Performer's attire at the event	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Skill level of the Master of Ceremonies	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Introduction of the Wedding Party	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Portrayal of your Love Story	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Equipment Set-Up/Appearance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Sound system quality	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Selection of music	<input type="radio"/> Excellent	<input checked="" type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Overall volume levels	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
Lighting and effects	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A
How does our cost compare to other entertainment services	<input type="radio"/> Higher	<input checked="" type="radio"/> Slightly	<input type="radio"/> Average	<input type="radio"/> Lower	<input type="radio"/> N/A
Entertainment cost in proportion to the quality of service	<input checked="" type="radio"/> Way More	<input type="radio"/> Worth It	<input type="radio"/> Average	<input type="radio"/> Too Much	<input type="radio"/> N/A
Overall Performance Level	<input checked="" type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> N/A

What was your favorite memory at your event?

Bridal party entrance.

Is there anything we could have done different?

Forgot to invite all other fathers and daughters to dance during the father/daughter dance.

Additional comments or suggestions.

Would you recommend our service to others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May we add your name to our list of references?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May your comments be shared with others?	<input checked="" type="radio"/> Yes	<input type="radio"/> No