

T2 Music Productions
8557 Saddlewood Cir.
Brighton, MI 48116
Phone: 517-937-5171
www.t2music.com

Customer Satisfaction Survey



Customer Name:	Jeff McGee & Christy Synowiec
Event Date:	2009/05/30
Event Type:	Wedding Reception

Please assist us in improving the quality of our service by completing the following survey:

- | | | | | | |
|--|--|----------------------------|-------------------------------|----------------------------|---------------------------|
| Information on our web site | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Quality of Customer Service via Telephone: | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Quality of Customer Service in person or event | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Planning Assistance | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Performer's attire | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Equipment / Set-up appearance | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Sound quality | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Music Selection | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Overall volume levels | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Lighting and effects | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |
| Overall Performance Rating | <input checked="" type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Poor | <input type="radio"/> N/A |

What areas can we improve upon?

Maybe a little lower volume during dinner for some of the older guests. It could have been due to their location, but I believe they were good overall.

Additional comments or suggestions.

Matt was excellent, and we were thoroughly impressed with his whole operation.

- | | | |
|---|--------------------------------------|--------------------------|
| Would you recommend our service to others? | <input checked="" type="radio"/> Yes | <input type="radio"/> No |
| May we add your name to our list of references? | <input checked="" type="radio"/> Yes | <input type="radio"/> No |
| May your comments be shared with others? | <input checked="" type="radio"/> Yes | <input type="radio"/> No |